

EFMC2012 RESEARCH PROCEEDINGS

PROCEEDINGS OF THE 11TH EUROFM RESEARCH SYMPOSIUM 24-25 MAY 2012 IN COPENHAGEN, DENMARK

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The 11th European Research Symposium in Facilities Management is a parallel part of the European Facilities Management Conference EFMC 2012 (23 – 25 May) held in Copenhagen, Denmark. It follows on the EuroFM Research Symposium held in Vienna 2011, Madrid 2010, Amsterdam 2009, Manchester 2008, Zurich 2007, Frankfurt 2006, Frankfurt 2005, Copenhagen 2004, Rotterdam 2003 and Salford 2002.

The theme of the symposium in 2012 was "Added Value provided by FM". This highlights that FM is not just support services representing necessary cost to organizations. FM can provide essential benefits and sustainable impacts for corporations' primary activities, society and environment.

The 23 scientific papers presented reflect work of researchers, professors, PhD-students, and post-graduate students that is being done in academia and academia industry cooperation across Europe and globally to address some of the key issues emerging in this area, namely: Added Value, Service Management, Sustainable FM, Knowledge and Risk Management, Work Places and Learning Environments, Corporate Social Responsibility (CSR) and Sustainable FM and Research Methodology and Agenda.

The Research Symposium was organized in cooperation with the Norwegian University of Science and Technology (NTNU) in Trondheim and the Technical University of Denmark (DTU) in Copenhagen.

The publication has been produced by Centre for Facilities Management – Realdania Research (CFM), DTU in collaboration with NTNU and the European network EuroFM.

The book has 276 pages in black and white print, format 170 x 240 mm and softback.

The price is 169 DKK + postage (approx. Euro 23, £ 19 and \$ 29).
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